



Your System Grading

All intruder alarms are covered under EN50131 standards and this details a grading structure your alarms system should be installed to, your insurance company will require our Security Health Check to take into account early detection of entry and also the correct system is installed to meet the risks onsite, this is simplified below:

Alarm Grade	Level of Risk	Type of Premises	Insurance Approval	Notification Options
1	Low	DIY Type Installation	No	No
2	Low to Medium	Residential	YES	YES
3	Medium to High	Residential & Commercial	YES	YES
4	Very High	Banks etc	YES	YES

In summary;

Grade 1 – for residential or other properties whose insurance policy does not require an alarm system

Grade 2 – for most residential or other properties and low risk commercial premises for example an office

Grade 3 – for high risk residential domestic and most commercial properties for example a betting shop

Grade 4 – for extremely high risk residential domestic and higher risk commercial properties for example a jewellers

Intruder alarm system contracts

To ensure you system is insurance approved you must get it serviced periodically and this is recognised as twice annually. All our maintenance contracts include a basic annual check of the equipment. Some further contracts also offer preferential callout treatment; free callouts and a reduced price on repairs or labour should your alarm be faulty. Our minimum bronze maintenance contract is for £80 per visit and includes a site visit and service of your equipment. This service will in most cases prevent unnecessary false alarms occurring.

With years of experience and excellent feedback you can rest assured we will cater for you service and security needs.



Types of burglar alarm systems – You Choose

There are several different types of alarm system available, each offering different levels of security.

Bells-only alarm

You can just pay a one-off fee to have an alarm installed and rely on someone phoning you or the police if the alarm goes off. You should check with your insurance company to find out what their minimum standards and requirements are for your property.

Monitoring contracts

You can pay extra to have your alarm system monitored, so you or a keyholder is called when it goes off. You also pay for maintenance if you want this.

The idea is that the alarm system connects to a receiving centre contracted by your installer or via a monitoring company. They call keyholders if there are two indications a burglary is taking place, such as a sensor going off or the sound of a door being kicked in.

Police response

For a higher fee, you can have your alarm system linked to the police.

Speech dialler

If you don't want the expense of monitoring, this device is a cheaper alternative. When the alarm goes off, it calls a set of numbers of your choice (for example family members or your mobile) until it gets an answer, then leaves a recorded alert that the alarm has gone off. Only one movement sensor needs to be activated for this to happen.